

Introduction:

The maintenance of different Servers like Mail Server, Web Server, DMS , Domain controller etc., Network components like switches, routers and Wi-Fi, Storage, data backup, DR at ITER India, IPR office to guarantee uptime more than 99.5%.

The vendor has to manage already installed servers, services along with Installation, configuration, deployment and management of new servers and services as per IT requirement of ITER-India. Vendor has to manage Mail Server, Web servers, Storage, Network, Backup server and other servers when providing service to ITER-India that are installed at server room of ITER-India, IPR, Block A Sangath Skyz, Bhat-Motera Road, Koteswar, Ahmedabad-380005 and ITER-India Lab Building at IPR, Bhat Village, Gandhinagar – 382 428. The detailed work scope is described below:

- 1.1 Server OS Administration, Server Services Management and Storage Management.**
- 1.2 Network, Wi-Fi & Link Management Services**
- 1.3 DR, Backup and Restore Service**