

Bid Document

Bid Details	
Bid End Date/Time	03-03-2021 13:00:00
Bid Opening Date/Time	03-03-2021 13:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Pmo
Department Name	Department Of Atomic Energy
Organisation Name	Iter India Ipr
Office Name	literindia Ipr Blocka Sangath Skyz Bhatmote
Item Category	ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Storage & Backup Devices; Enterprise-Storage; As OE , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Blade-Server; As OEM, OEM Authorised Servi , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Blade Enclosure; As OEM, OEM Authorised Se
Contract Period	1 Year(s) 1 Month(s) 1 Day(s)
Experience Criteria	1 Year (s)
MSE Exemption for Years Of Experience	Yes
Startup Exemption for Years Of Experience	Yes
Document required from seller	Experience Criteria,Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	5 Days
Estimated Bid Value	684746
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	14

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Sr. Purchase Officer

ITER-INDIA, IPR, BLOCK A SANGATH SKYZ, BHAT-MOTERA ROAD, KOTESHWAR, AHMEDABAD 380005, GUJARAT, INDIA
(Institute For Plasma Research A/c Iter-india)

Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

Additional Required Data/Document(s)

Other Information:1) Back to Back OEM Service pack (Comprehensive Annual Maintenance Service) for requested servers and storage, bidder must submit OEM Authorisation certificate for providing service pack.
2) Bidders can verify health check of all machines at Purchaser's address at their cost & risk before submitting the quotation. Site visit for checking health condition before submitting quotation can be done with prior intimation to our representative's contact No. 079-23269519. After health check up, any additional charges for the repair/replacement, if any, can be included in the quotation. It is responsibility and liability of bidder to ensure that they have verified health condition of all machines and are aware of the same while submitting quotation.
3) The support provided would be comprehensive AMC support.
4) Call should be attended by next working day.
5) Service is not transferable from machine to machine.
6) Battery, non-OEM parts & appliances not covered under the AMC.

Asset Details and its Distribution across the consignee /user locations:[1613113572.pdf](#)

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Storage & Backup Devices; Enterprise-Storage; As OEM, OEM Authorised Service Provider (2)**Technical Specifications**

Specification	Values
Core	
Major category of Assets	Storage & Backup Devices
Type Of Asset	Enterprise-Storage
Status of Annual Maintenance Service Provider	As OEM , OEM Authorised Service Provider
Make/Brand Of Assets	LENOVO
Onsite Service Engineers Requirement	None
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Exclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Service Quantity	Additional Requirement
1	Mayurkumar Navinchandra Patel	380005,ITER-INDIA, IPR, BLOCK-A, SANGATH SKYZ, BHAT-MOTERA ROAD, KOTESHWAR, AHMEDABAD-380005, GUJARAT, INDIA	2	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Blade-Server; As OEM, OEM Authorised Service Provider (7)**Technical Specifications**

Specification	Values
Core	
Major category of Assets	Compute
Type Of Asset	Blade-Server
Status of Annual Maintenance Service Provider	As OEM , OEM Authorised Service Provider
Make/Brand Of Assets	LENOVO
Onsite Service Engineers Requirement	None
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Exclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Service Quantity	Additional Requirement
1	Mayurkumar Navinchandra Patel	380005,ITER-INDIA, IPR, BLOCK-A, SANGATH SKYZ, BHAT-MOTERA ROAD, KOTESHWAR, AHMEDABAD-380005, GUJARAT, INDIA	7	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Blade Enclosure; As OEM, OEM Authorised Service Provider (1)**Technical Specifications**

Specification	Values
Core	

Major category of Assets	Compute
Type Of Asset	Blade Enclosure
Status of Annual Maintenance Service Provider	As OEM , OEM Authorised Service Provider
Make/Brand Of Assets	LENOVO
Onsite Service Engineers Requirement	None
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Exclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Service Quantity	Additional Requirement
1	Mayurkumar Navinchandra Patel	380005,ITER-INDIA, IPR, BLOCK-A, SANGATH SKYZ, BHAT-MOTERA ROAD, KOTESHWAR, AHMEDABAD-380005, GUJARAT, INDIA	1	N/A

Bid Specific Additional Terms and Conditions

- Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
- For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
 - Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
 - Execution certificate by client with order value.
 - Any other document in support of order execution like Third Party Inspection release note, etc.
- OPTIONAL SITE VISIT:**

1. The Bidder is advised to visit and examine the installation site and its surroundings and obtain for itself on its own responsibility all information that may be necessary for preparing the Bid. The costs of visiting the site shall be borne by the Bidder. Site: ITER-India, IPR, Block A Sangath Skyz, Bhat-Motera Road, Koteswar, Ahmedabad - 380005.

2. The Bidder representative shall be allowed entry upon consignee premises for such visits, only upon the express conditions that the Bidder will release and indemnify the Buyer and Consignee against all liabilities arising out of such visit including death or injury, loss or damage to property, and any other loss, damage, costs, and expenses incurred as a result of such visit.

3. The Bidder shall not be entitled to hold any claim against Buyer for noncompliance due to lack of any kind of pre-requisite information as it is the sole responsibility of the Bidder to obtain all the necessary information with regard to site, surrounding, working conditions, weather etc. on its own before submission of the bid.

5.Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- Inhibit the desires and designed function of the equipment.
- Cause physical damage to the user or equipment during the exploitation.
- Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

6. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name Institute for Plasma Research A/c ITER-India Account No. 30360884053 IFSC Code SBIN0010864 Bank Name State Bank of India Branch address IPR Bhat. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.
7. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Institute for Plasma Research A/c ITER-India payable at Ahmedabad. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.
8. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
9. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---